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## New Horizon's Staff Decisional Conflict Flowchart

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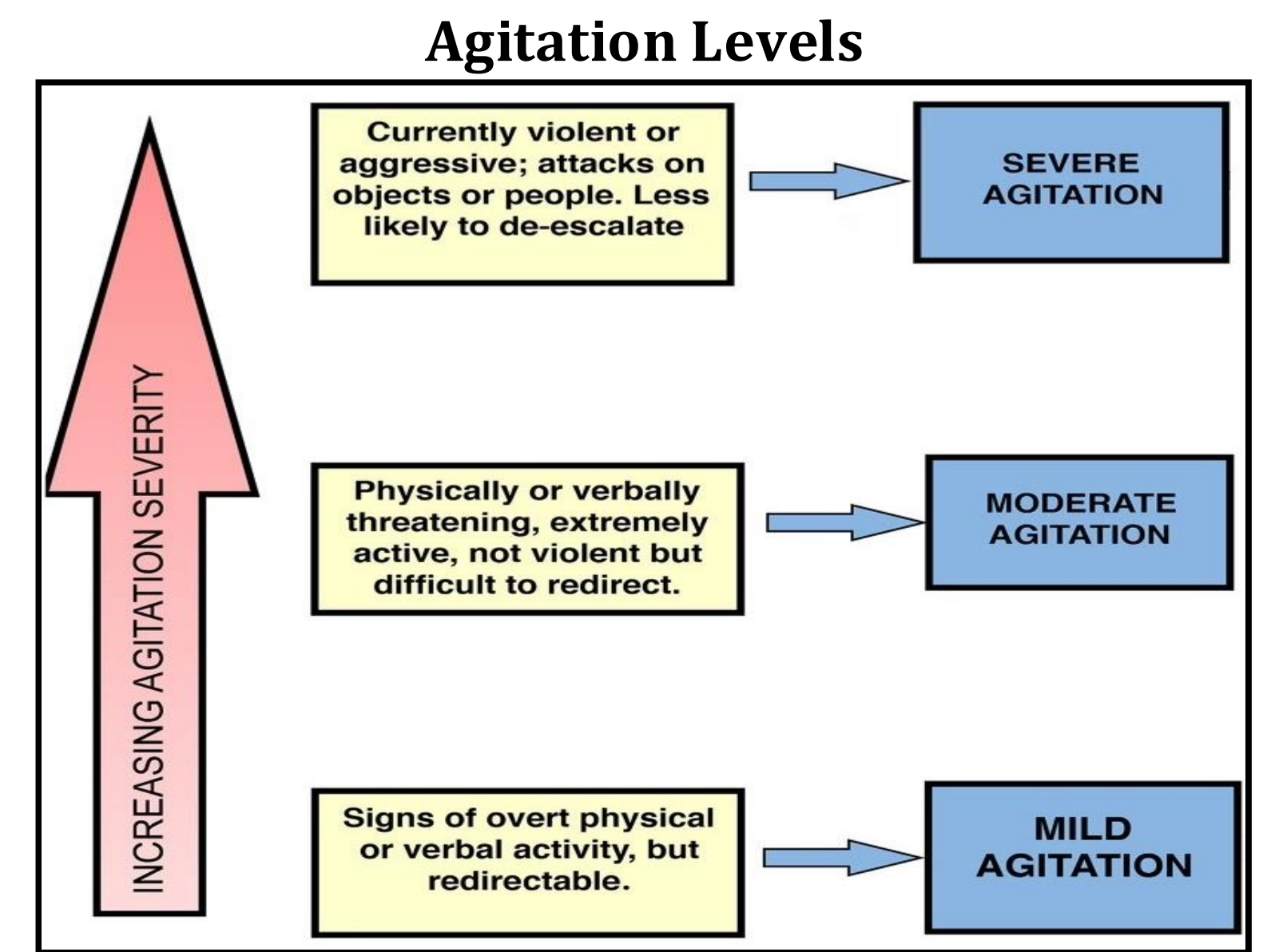
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# Staff Decisional Conflict Flowchart

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Roppolo, L. P., Morris, D. W., Khan, F., Downs, R., Metzger, J., Carder, T., Wong, A. H., & Wilson, M. P. (2020). Improving the management of acutely agitated patients in the emergency department through implementation of Project BETA (Best practices in the evaluation and treatment of agitation). *Journal of the American College of Emergency Physicians open*, 1(5), 898-907. <https://doi.org/10.1002/emp2.12138>

- Major Situations**
- Distribution of drugs/alcohol in or around NH
  - Threatening with a weapon
  - Physically harming another person
  - Patterns of being uncooperative or threatening
  - Harming another person as the clear aggressor
  - Sexual harassment or sexual assault
  - Any acts of violence in the community at large
  - Assaulting another person with a weapon
  - Recruitment for prostitution

- Minor Situations**
- Not following shelter expectations
  - Being uncooperative with staff requests
  - Harassing, intimidating, or provoking others including hate speech
  - Unauthorized entry into the building
  - Sexual activity in the space
  - Verbally threatening another person
  - Stealing other's property
  - Possession or use of drugs/alcohol in or around NH
  - Not turning in weapon(s)
  - Damaging property

